

Last Updated: April 6, 2025

Company: Larissa InfoTech Private Limited

Corporate Identification Number (CIN): U58200MH2024PTC421780

This Cancellation / Refund Policy outlines the policies and procedures governing cancellations and refunds for the services ("Service") offered by Larissa InfoTech Private Limited.

Interpretation and Definitions

Interpretation

Terms with initial capitalization hold specific meanings defined below, irrespective of their form (singular/plural).

Definitions

For the purpose of this Cancellation / Refund Policy:

- **You:** Represents the individual or entity accessing or utilizing the Service.

Cancellation Terms

We do not offer cancellations or any refunds once the payment is done or the project has commenced. Cancellation/Refund is only applicable if requested within 10 (ten) days of the payment.

Refund Conditions

Refunds are available only if requested within 10 (ten) days of payment. No refunds will be issued for custom software development once the project has commenced. Consultation fees are non-refundable.

Refund Process

To request a refund, please contact us at **hi@larissainfotech.com** with details. Refunds will be processed within 5 business days of the request approval. **Refunds will be issued to the original payment method only.**

Partial Refunds

Partial refunds may be issued at our discretion based on the percentage of the project completed at the time of cancellation.

Exclusions

Custom-made software and digital goods are not eligible for refunds. Services already rendered are non-refundable.

Contact Us

If you have any questions or concerns regarding this Policy, please contact us at:

- By email: hi@larissainfotech.com
- By phone number or WhatsApp: +91 9769761782